

Frequently Asked Questions (FAQ)

Q. What happens if a student swaps a password with another student?

A. This can't be prevented. A student pin is treated no differently than a student's signature or a pin number on a VISA card. Students that sign other students in are still detected once a roll check has been completed if they are absent.

Q. How do you know when a student is late back from leave?

A. LeaveRegister Assist constantly checks a student's return time and alerts staff when a student is late back from a leave. This provides two benefits: first a student who is late back from leave can be identified quickly (very important in case of an accident or a serious leave problem); second, students that have not officially signed back in from a leave are identified to staff (this helps maintain an accurate picture of what is currently going on across all student leave).

Q. How does a staff member know that a student has actually left without performing a roll check?

A. There is no way of knowing when a student has actually left the school grounds for sure without performing a roll check (this problem exists for both manual and automatic systems.) Short of tagging, each student with some sort of GPS device, student leave is still only an indication of a student's current whereabouts random visual checks are still required.

Q. How much time is saved by staff using the system?

A. Staff don't have to spend time information-gathering and organising anymore. Time can be directed specifically to verifying leave locations if required or locating students within the hostel complex. Rapid access to information can reduce the chance of students being overlooked or time being wasted through following up on students that are on extended leaves away from the hostel. Leave authorisations are simple and can be done remotely if the school has a local area network installed. Student roll checks can be completed quickly with no time wasted sorting information.

Q. What hardware is required to run the system?

A. LeaveRegister Assist requires a P2-250Mhz processor with at least 32MB Ram and 5MB of free HardDisk space to run effectively. It runs on the Windows 95, 98, 2000 and NT operating systems.

Q. How difficult is it to setup the LeaveRegister Assist system?

A. Simply type setup on the CDROM provided and use the setup wizard to configure the database location, enter the list of students and staff that will be using the system and LeaveRegister Assist is ready to use or follow the Quick-Start Instructions shown below.

Q. What is the ongoing cost of operating the LeaveRegister Assist system?

A. No appreciable cost. You will need to replace printer cartridges and paper from time to time. This constitutes normal operating costs.

Q. How do students react to the LeaveRegister Assist system?

A. Initially there is usually a little apprehension from some students but this soon goes as they quickly realise the benefits that a practical system such as LeaveRegister Assist offers. Students quickly master its use, and soon use it as a matter of habit. Students, can typically depart for leaves within 30 seconds or less and can easily find the destinations that their friends have gone to with as little hassle as possible.

Q. What do parents think of the LeaveRegister Assist system?

A. Parents of course expect the school to act in a professional manner at all times. LeaveRegister Assist enables staff and the school to deliver on this expectation.

Q. What was the staff response to the LeaveRegister Assist system?

A. Less paperwork makes the job easier. Easy access to information if required. Parents queries can be answered quickly with confidence. An increase in leave visibility. Leave problems can be solved quickly.